Advisor Services



The RIA Roadmap

Your essential guide to making the transition

Own your tomorrow

Your guide to making the transition to an independent Registered Investment Advisor (RIA) firm

You have worked hard to build a successful business. You know your clients and their evolving needs. It's time to take your business to a new level—one that gives you the freedom to act on your unique vision.

Financial advisors continue to make the move to the RIA model

Plan your path to independence backed by our team of professionals. At every step of the way, Schwab Advisor Services[™] brings you more than 30 years of experience working with thousands of financial advisors as they transition to the RIA model. Use this roadmap to explore the key steps on your path to launching and growing your own firm.

Financial advisors work in many different models, including wirehouse firms and independent broker-dealer (IBD) affiliates. Depending on your current model, you may have experienced limitations in your technology platform, marketing options, or communication channels.

Those are some of the reasons why more and more financial professionals are choosing the RIA model. Independent investment advisors have the potential to keep more of what they earn, build equity in their businesses, and set up their firms for continued growth.

Most RIA firms provide services such as personalized advice while customizing portfolios to fit specific client needs. They also have the freedom to determine everything from their compensation structures and technology platforms to their firms' brands.

The advantages are clear, but the prospect of making the transition can seem daunting. What about your existing client relationships? What are the legal and compliance responsibilities of becoming an independent investment advisor? How will your compensation change?

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The fiduciary standard: RIA firms are registered with the U.S. Securities and Exchange Commission (SEC) or state securities regulators and are held to the fiduciary standard by the Investment Advisers Act of 1940 as well as similar state laws. Firms are required by law to act in their clients' best interests and to file Form ADVs to help ensure their investment advice, business practices, and client communications comply with the standard.

A 21K+ More investment advisors

More than 21,000 independent or dually registered investment advisors joined the RIA channel between 2010 and 2020, while the number of financial advisors at wirehouses and IBDs decreased.¹

Asset market share growth

The asset market share of the independent RIA and hybrid RIA channels is projected to grow 14% between 2020 and 2025.²



In fact, for RIA firms that participated in Schwab's 2021 RIA Benchmarking Study, median assets under management (AUM) have increased 122.8% since 2015.³



The total transaction value of mergers and acquisitions involving RIA firms increased by 21.6% to \$129 billion in AUM in 2019, compared with \$106.1 billion in 2017.⁴

The RIA channel has matured dramatically in recent years, as thousands of financial advisors have successfully navigated the well-worn path to independence. The transition no longer requires a leap of faith. And the support for RIAs is more robust than ever before. Regardless of the unique path you choose, you can leverage that support to help with your transition.

At Schwab Advisor Services[™], we have helped more financial advisors transition to the RIA model than any other custodian in the industry transferring over \$414 billion in AUM in total.⁵ With an average tenure of more than nine years, our professionals understand the transition process and can provide guidance along your path to becoming an independent investment advisor, sharing insights and resources every step of the way.

Whether you need support on a national level or right in your own backyard, turn to a leader in the industry. We provide exceptional service throughout your RIA launch. We've designed this guide to be an in-depth tool to help all types of financial advisors move toward greater independence. Of course, no two transitions are alike. For financial advisors who already have limited independence or are looking to join a firm, some of the steps discussed here may not be relevant; we will note those steps throughout the guide. But reading through each step will help you gain a more thorough understanding of the process and be prepared to consult your Schwab Business Development Officer (BDO) to craft your own plan.

Every journey begins with a conversation. Get answers today. Talk with a Schwab BDO to learn how we can help you get to where you want to be. All conversations are completely confidential.

Contact us at **advisorservices.schwab.com** or **877-687-4085**.

Transition overview

The interactive timeline below outlines key steps in transitioning to the RIA model. They are grouped within four major topic areas.

Click on any topic area to navigate to more details

Define your business strategy >	Safeguard against risk >	Set up your office >	Convert your accounts >
 Identify goals and vision Complete pro forma analysis Retain legal counsel Research advisory models Complete business plan Develop marketing strategy Cross-check financial strategy Carry out business plan Create marketing materials and PR plan 	 Consult with legal counsel Form exit strategy Choose entity structure* Determine licensing and registration Protect business with insurance Create legal and compliance program File disclosure documents and forms Draft client agreements 	 Define technology needs Search for office space* Make a list of required supplies and furnishings* Select and implement technology Choose the space and set a move-in date* Equip the office* 	 Understand custodian's role Complete client asset review Begin training Prepare client packets Transfer clients' assets

*Depending on the level of independence you have today, this step may not be relevant.

Your Schwab Advisor Services team

The decision to go independent starts with you, but you'll have an entire team working on your behalf throughout your launch. Here are some of the key Schwab Advisor Services[™] specialists who will help you envision your future, formulate a plan, and direct you to the best resources to set up your firm.



Business Development Officer

Your BDO is the quarterback of your transition team. They will listen to your goals, help evaluate your situation, and guide your transition from start to finish. As a facilitator of the process, your BDO can put you in touch with subject matter experts (both from Schwab Advisor Services and from thirdparty vendors) to help you make important decisions about setting up your business.



Schwab Relationship Manager*

Your Schwab Relationship Manager is dedicated to helping you meet your ongoing needs and goals as you look to grow your business after making the transition. They work with an integrated team of professionals to help you take advantage of everything Schwab Advisor Services has to offer RIAs—such as products, services, and strategic consultation—to keep your firm ahead of the curve and the competition.



Schwab Advisor Transition Services®

Your Schwab Advisor Transition Services team* offers hands-on support with decisions big and small, from supporting you with defining your initial vision to helping you ensure the smooth transfer of client accounts. They help you manage your transition, train your team on the Schwab platform, and navigate the challenges you're anticipating—as well as the ones you're not.



Technology Consultant

Your Technology Consultant helps you assess the tools you'll need to support your ideal client experience and evaluate third-party solutions to fit your needs. From your strategic planning to your launch and beyond, the technology team is there to help you bring your vision to life.



Start a dialogue about what the transition process could look like for you. Get answers from a Schwab BDO. All conversations are completely confidential.

Contact us at **advisorservices.schwab.com** or **877-687-4085**.

In addition, your BDO can connect you with experienced third-party specialists, including legal and compliance counsel, as well as recommend marketing and branding agencies and more. Schwab Advisor Services develops teams based on your specific needs, so yours may look slightly different from what's presented here.

*Talk to your Business Development Officer about the relationship management and transition support available to you.

Define your business strategy

As an independent investment advisor, you have the ability to define your company on your terms. That freedom is exciting and inspiring, but it can also leave you wondering where to turn first. When you're ready to tackle your transition, start by retaining legal counsel and making a strategic plan based on your business goals.

Consider your strengths, your desired future, your competition, and your market landscape. This will help you define your vision and develop a plan for bringing that vision to life.

View our infographic to explore how the growth trajectory of the RIA model compares with those of other channels. Download the infographic >

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View the Three Bridge Wealth Advisors video >



"That day was kind of the defining moment in our lives, and definitely in our careers. When we took our future, when we took our clients' future, and we said, 'We're going to do this better.'"

-Brett Sharkey Managing Director, Three Bridge Wealth Advisors

View Chris Baker's "Plan Your Move" video >



See how Chris Baker of Baker & Associates planned her move to become an independent investment advisor with Schwab's support.

"This is where it matters. We put the energy in and make sure we take all the responsibility that we possibly can. So that when the time comes, she's got every confidence in the world to focus on meeting with her clients and feeling very confident that she's making the right decision."

-Adam Schwartz

Schwab BDO who worked with Baker & Associates

Identify your goals and vision

The decisions you make should be rooted in your firm's value proposition and business objectives. Before you get started, you should have an idea of where you are going. That direction may evolve as you continue your research, but it's important to begin with a target in mind.

Complete a pro forma analysis

Your BDO will work with you to bring your envisioned firm and client experience into sharp focus—building a Firm Design Blueprint to help set you up for a smooth transition and long-term success. When you assess how your current earnings and expenses would shift in the RIA model, you can begin to get a sense of the economic outlook for your new firm. You can also start to plan for the costs associated with the transition.

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Use the RIA Economic Discovery Tool to get started. Based on insights from the experiences of more than 7,500 investment advisors as of December 2019, the tool charts your potential income, profit, and business equity. Access the tool > "Our Business Development Officer with Schwab Advisor Services helped us lay out a roadmap with terms of all the critical things that needed to be done-like technology, finding real estate, working with vendors for marketing, and designing a website."

-Trevor Callan, CIMA®, CPWA®

Managing Partner, Callan Capital

Research various advisory models

Investment advisors have more options available for independence than ever before. Perhaps you are an entrepreneur who enjoys the idea of building your business and brand from the ground up. Or you may prefer the freedom to focus on your clients without having to deal with office and technology setup.

Before making a choice, you should decide exactly who you want to be.

Complete your business plan

You've solidified your vision. Now you can create a detailed plan for your firm. It's important to define your mission statement and investment philosophy.

Here are some other items to get in writing:

- Investment process, management bios, and launch date
- Revenue projections, pricing strategy, and transition financing plan
- Organizational structure and technology and operations plans

Your BDO will be there to guide you during every step of this process and to help you navigate decisions for your firm.

Most independence Least independen							
	1 Create your own independent RIA firm	2 Outsource certain RIA firm operations	3 Share ownership with an equity partner	4 Affiliate with an existing RIA firm	5 Join an independent RIA firm as an employee		
—	Select products, services, and technology to best serve your clients. Build equity and choose how you grow. This is your vision realized.	From cybersecurity to compliance, RIAs can access time- saving support. You can offload aspects of operations and still maintain full ownership.	Equity partners help with all aspects of running your firm. They also take on a portion of the risk and share in your rewards.	Manage a branch of an existing RIA, and keep your book of business. Serve clients your way, and let the firm handle back-office operations.	Working for an RIA, you gain many of the benefits of independence without having to manage your own business.		

The hybrid model

If commission-based business is part of your offer, you may not want to give it up. The good news is, you don't have to. You can explore the hybrid model, which lets you maintain both advisory and brokerage business.

Learn more by reading the Schwab Advisor Services[™] white paper *Going Independent With the Hybrid RIA Channel.* Download the white paper >

Develop your marketing strategy

Part of owning your own firm is communicating the news when the time is right and in a way that's founded on your business strategy. As an independent investment advisor, you have control over communications and marketing to your clients. Take this opportunity to revisit your current marketing approach. You should clearly define your competitive advantage and use it to inform your brand identity and target client. Start vetting marketing vendors, and think about the name of your firm as well.

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Take a deeper dive into what you should consider before making the RIA transition, with the Schwab Advisor Services white paper *Exploring Independence*. Download the white paper >



Cross-check your financial strategy

To ensure you are tracking your transition costs and ongoing expenses, you can use the Schwab Advisor Services[™] RIA Economic Discovery Tool as you execute your plan. Contact your BDO to get access to the expanded tool.

Carry out your business plan

Now is the time to write job descriptions and begin thinking about interviewing and hiring employees to fill your organizational chart. Pick a payroll and benefits provider, and implement your firm's technology platform.

View the Advisor Growth Strategies video >



"One of the greatest things about being independent now for advisors that are in the independent channel is the ecosystem that surrounds them. And why is it better? Well, the first reason why it's better is options. There's optionality in independence."

-John Furey

Principal & Founder, Advisor Growth Strategies

Here's an example of some start-up costs you may want to research. If you are currently associated with an IBD, you may be able to leverage some of your existing infrastructure, such as office space, equipment, and supplies.

Benefits

Set-up fees for benefits administration

Business development

- Insurance expenses
- Accounting support
- Cybersecurity resources

Marketing

- Logo
- Brand creation
- Printing
- Stationery
- Website

Technology

- Hardware
- Software
- Customer relationship management (CRM)
- Portfolio management and reporting
- Financial planning software
- Research

Office space, equipment, and supplies

- Security deposit
- Signs
- Additional build-out
- Furniture
- Appliances

Compliance and legal

- Employment contract review
- New business structure creation
- Drafting of new client agreements
- Compliance program development
 and support

Create marketing materials and a PR plan

Once you've selected a marketing vendor, you can create the materials you'll use to introduce and promote your new firm. This is where you'll be working on your firm's logo, business cards, website, and communications and PR strategies, which can include efforts such as identifying media targets and channels and establishing metrics and goals.

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Consider creating a launch video and engaging clients and prospects with a long-term video strategy. Learn why and how to leverage video marketing >



View the "Independent RIA Life: Unscripted" transition video >



"There were a lot of things going on, and what really helped us just stay grounded and focused and start doing what we needed to do ... was the people from Schwab we had helping us organize our paperwork."

-Sarah Keys, J.D. Founding Partner, Cardan Capital Partners

Checklist

See how you can make sure your website is ready to go live at launch.

Your firm's website is a key communications hub and should highlight your firm's:

- □ Unique value proposition
- □ Mission and values
- □ Services and products
- □ Investment approach and philosophy
- □ Client case studies
- □ Background and expertise of firm principals
- □ History and facts
- □ White papers, firm publications, videos, and blogs
- □ Phone number or lead form with a clear call to action

Consider other content to include:

- □ Weekly market update/commentary
- □ Links to your quarterly newsletter (educational articles, firm updates, and related investment and market news)
- □ Links to firm-authored articles on areas of expertise
- □ Links to article reprints of interest (firm- or market-related)

Display your firm's logo and website URL on your LinkedIn profile. This dynamic online presence connects your firm with clients, prospects, and centers of influence.

- Make your website mobile-friendly to support the increasing number of searches made from mobile devices.
- Include a LinkedIn follow button to allow a client or prospect to follow your LinkedIn company page easily.

Plan

- □ Identify your goals and vision
- □ Complete a pro forma analysis
- □ Research various advisory models
- □ Complete your business plan
- Develop your marketing strategy
- □ Cross-check your financial strategy
- □ Carry out your business plan

Execute

 Create marketing materials and a PR plan

Start a conversation about advisory models and transition costs. Get answers from your Schwab BDO. All conversations are completely confidential.

Contact us at **advisorservices.schwab.com** or **877-687-4085**.



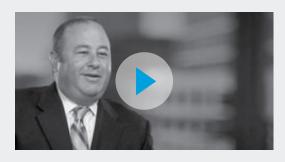


With the freedom and opportunity of the RIA model come additional legal and regulatory responsibilities. That may sound like more compliance work for you, but it doesn't have to be. When you make thoughtful and deliberate decisions during the transition, you can position your firm for long-term success. Your Schwab Advisor Services[™] BDO can introduce you to third-party legal and compliance experts who can assess where you are and help guide you from a legal perspective throughout the transition. These experts have been down this path to independence before. They can assist you with everything from determining your firm's structure to reviewing existing contracts and developing compliance policies to guiding you through the disclosure and form filing required to become an RIA.

Assess your goals with legal counsel

After choosing your counsel, you should discuss your firm's vision and history to date. It's important that counsel understands your business in order to advise you during and beyond the transition.

View legal expert Brian Hamburger's video series >



Watch this series of videos from legal expert Brian Hamburger to learn more about the questions you should be asking when developing a comprehensive legal strategy for your transition.

Review employment agreements and form an exit strategy

Restrictions in your agreements with your current firm, including your compensation agreement, may dictate when and how you transition. By formulating an exit strategy, you can make the transition smoother and help minimize legal risks and concerns.

Your legal counsel should review some of the agreements focusing on:

- Training
- Confidentiality restrictions
- Promissory notes or other forgivable loan arrangements
- Non-solicitation and non-compete agreements

SEC vs. state licensing

Typically, a firm must register with the SEC if it manages \$100 million or more in assets. Firms that manage less than \$100 million typically must register with one or more states. However, other factors contribute to this determination. Your third-party legal counsel or compliance provider can help you identify what those are and where you land when it comes to registration.



Choose your entity structure

Many RIA firms will select a corporation or limited liability company (LLC) as their legal structure. Consult your legal and tax advisors to determine the advantages of each structure, including your needs for future succession planning. It's also important to decide where to form your RIA and to formalize any agreements with partners.

Determine licensing and registration

Legal counsel or your compliance provider can help you understand the SEC and state requirements and find out where to register. Certain individuals will also need to register as Investment Advisor Representatives and meet state qualifications, most commonly by passing the Series 65 examination.



See how Schwab Advisor Services[™] is committed to helping investment advisors stay up to date on the latest industry legal matters and regulatory education.

Protect your business with insurance

It's important to obtain insurance to safeguard your firm against common risks.

Here are some types of insurance to consider:

- General business
- Errors and omissions (E&O)
- Life
- Disability
- Buyout
- Cyber
- Fraud

Create your compliance program

Independent investment advisors have options when it comes to managing compliance. You can handle tasks such as registration updates and annual reviews in-house or turn to a third party. Work with your legal and/or compliance counsel to determine how to build a program that will effectively serve the needs of your firm and your clients now and into the future. Your compliance program is a mission-critical component of your RIA firm, with written policies and resources that ensure you are providing services that are in the best interests of your clients.

Prepare and file disclosure documents and forms

You'll need to complete all applicable parts of the Form ADV and register individuals, typically with a Form U4. States may require additional filings, such as balance sheets or marketing materials.

Draft client agreements

Based on your firm's specific business practices, which will be described in your disclosure brochure, you can create client agreements.

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Learn more about legal and regulatory insights by visiting the Advisor Services risk and regulations page. Visit the website >

Clients come first, always

You are dedicated to protecting your clients' assets—and so is Schwab. Investments custodied with Schwab are protected by SIPC for securities and cash in the event of broker-dealer failure.

Read our brochure for additional information on how client assets are protected at Schwab.

View the brochure >



Checklist

Plan

- □ Assess your goals with legal counsel
- Review employment agreements and form an exit strategy
- □ Choose your entity structure
- □ Determine licensing and registration

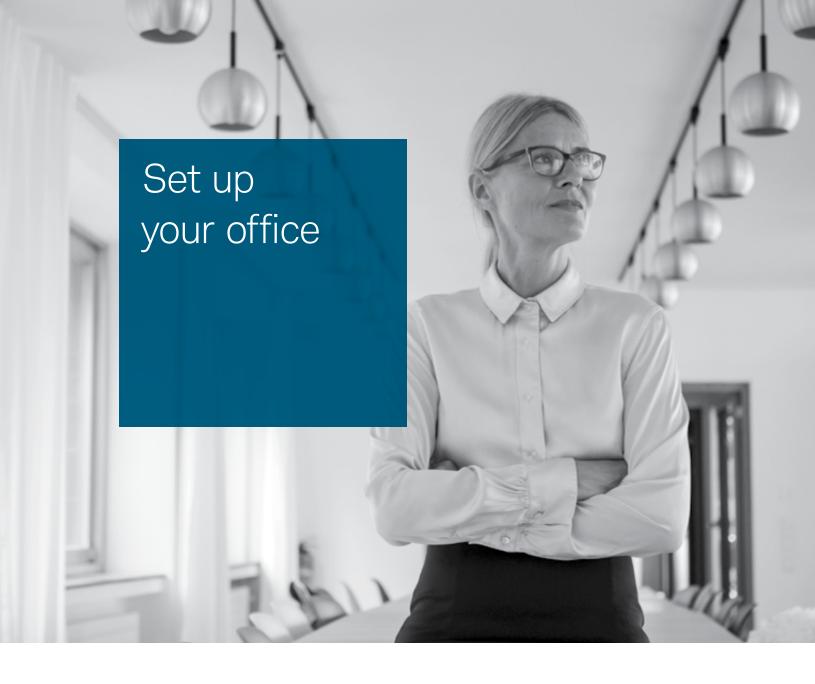
Execute

- □ Protect your business with insurance
- □ Create your compliance program
- Prepare and file disclosure documents and forms
- □ Draft client agreements

A chat with your BDO can help you make sense of the compliance, regulatory, and legal responsibilities of becoming an independent investment advisor. All conversations are completely confidential.

Contact us at **advisorservices.schwab.com** or **877-687-4085**.





As an independent investment advisor, you have a wealth of resources open to you—so you can run your office your way. Now is your opportunity to create a space that aligns with the experience you want for your clients and staff. Your BDO can introduce you to real estate partners and furniture providers to help get your office up and running. And Schwab Advisor Services[™] technology consultants are there as research guides and sounding boards to help you find the right solutions for you and your clients.

"Schwab's approach was refreshing and different. They made a great effort to find out what was important to us instead of trying to sell a platform. That really stood out for us."

-M.J. Nodilo, AIF[®] Regional Director and Partner, EP Wealth Advisors

Define your technology needs

Your Schwab Advisor Services[™] technology consultant can help you build a technology strategy to support your ideal client experience. Together, we'll streamline the account set-up and transfer process. Then we'll create efficient digital workflows that make the most of our comprehensive platform and integrated network of third-party providers.

Learn more about powerful and flexible technology solutions by visiting the digital tools and services section of the Schwab Advisor Services website. Visit the website >

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Search for office space

If you will need office space, you should start the search for a location that allows you to deliver on your business plan. Choose a real estate partner and visit some potential sites. You can consider selections based on the number of employees you plan to have and your allotted budget.

Make a list of required supplies and furnishings

You'll want to decide what furniture, supplies, and hardware will make your office functional. Your BDO can help you think through your list and connect you with potential suppliers.

Integrated technology

Our platform combines Schwab expertise and advanced proprietary tools with leading third-party technology. The result is an integrated, end-to-end solution that helps you seamlessly run your business—from CRM to trade order to portfolio management. "We worked a lot of hours in the first year of that transition. But it is all paying off now. We didn't expect to be where we're at this early, and we're ready now to set new goals and objectives for our business."

-Chris Baker, CPA/PFS, CFP® President, Baker & Associates

Select and implement technology solutions

It's time to sign agreements and schedule your implementation and training. Depending on your technology choices, the process can vary, but you will get assistance with your new systems.

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Schwab Alliance, our customized website and mobile platform, can help drive a seamless experience for your clients. View the client website demo >

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The Client Learning Center is a resource that can help your clients understand how Schwab works with you to provide excellent service. Visit the Client Learning Center >

Choose your space and set a move-in date

After you've narrowed your options, your real estate partner will help you pick the appropriate space, negotiate lease documents, and set a move-in date with your building manager.

Equip your office

Once you're settled, you'll need to arrange and outfit your office. You should negotiate pricing with your chosen furniture provider and make sure to allow enough time for delivery. This is also when you set up essentials such as phone and Internet service.



15,000+ RIA firms served by Schwab as of December 2021–and growing

Our deep industry experience allows us to match powerful insights with creative innovations for your firm.



"I was surprised by how well our plan worked. The planning made it feel easy. You can't allow yourself to be overwhelmed by the

whole solution set. A good custodian will help you solve all those problems."

-Brad Goodwin Founder and CEO, San Luis Wealth Advisors, San Luis Obispo, California

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See how the right custodian made all the difference. Download the case study $\!$

Checklist

Plan

- □ Define your technology needs
- □ Search for office space
- Make a list of required supplies and furnishings

Execute

- □ Select and implement technology solutions
- $\hfill\square$ Choose your space and set a move-in date
- □ Equip your office

Chat with your BDO about how to choose a technology platform that fits with your client service goals and back-office needs. All conversations are completely confidential.

Contact us at **advisorservices.schwab.com** or **877-687-4085**.





As an independent investment advisor, you have the power to serve your clients in a more customized way. Even so, you may wonder whether they will choose to follow you to your new firm. By using the expertise of your custodian, you can execute a seamless transition that reassures clients who have chosen to engage with your new firm and encourages others to do the same. We have an experienced team—your Schwab Advisor Transition Services® team*—dedicated specifically to guiding you through every step of asset transfer. They are focused on providing a seamless and accurate conversion. That way, you can focus on your clients.



For illustrative purposes only. Advisor transition services are made available at Schwab's sole discretion. Schwab does not provide legal advice regarding any resignation issues, including timing or any post-resignation contractual provisions.

*Talk to your Business Development Officer about the transition support available to you.

"There are people out there who will listen and understand your needs. You don't have to go it alone and search for the best options without guidance."

-David Bromelkamp President and CEO, Allodium Investment Consultants

Understand your custodian's role

A good custodian isn't merely functional; it's an independent investment advisor's biggest advocate and ally for success. Schwab, as your custodian, can provide access to a wide range of financial products, technology options, educational resources, thought leadership, and industry insights—plus business consultants who work closely with investment advisors to develop business strategies.

Complete client asset review

Your Schwab Advisor Transition Services[®] team will conduct asset acceptability reviews with you to confirm the transferability of client assets.

Begin training

You will become familiar with the way your custodian operates. Work with your Schwab Advisor Transition Services team to ensure your staff is trained on the Schwab Advisor Services[™] platform and to develop a working relationship that will allow you to get the most out of your custodian as your RIA firm evolves.

View RIA firm Concentus Wealth Advisors' video >



"We knew that when we were going to talk with our clients to recommend that they use Charles Schwab as their primary custodian, we weren't going to experience any push-back."

-Erik Strid Founding Principal and CEO, Concentus Wealth Advisors

Serving firms of all sizes

Since 1987, Schwab Advisor Services has earned the trust of RIA firms of all sizes—helping them take charge of their businesses and do what's right for investors. "We've had a lot of positive feedback from potential clients and current clients. Since we've gone independent, our firm has experienced the best growth rate in our history."

-Tony Palazzo

President and CEO, Berkeley Capital Partners

Prepare client packets

Your Schwab Advisor Transition Services® team can help you prepare the transfer paperwork and set up what you need to transfer client accounts. Both digital and paper transfer options are available, and we customize the delivery based on the firm and client need. Whether digital or paper, forms will be signature-ready to simplify the process.

Transfer your clients' assets

Your Schwab Advisor Transition Services team will track and oversee the account opening and transfer process through our fully digital workflows. This eliminates paper, enhancing speed and security. That way, you have the time and space to stay focused on your clients. Schwab Advisor Services[™] can provide you with materials to help educate your clients about the RIA model and explain the benefits it provides to you and them.

View Chris Baker's "Convert Your Accounts" video >



"I had done some research and expected about 70%–75% of our clients would transition with us and move their assets over. I was pleasantly surprised that we had closer to 95%. It was seamless. We had no complaints at all from any clients in this transition."

-Chris Baker, CPA/PFS, CFP® President, Baker & Associates



3,479+ Financial advisors transitioned to the RIA model

Schwab Advisor Services has more than 30 years of experience in the industry. We've transitioned more than 3,479 financial advisors to the RIA model in the past 14 years and moved more than 1.1 million client accounts.⁶

Checklist

Plan

- □ Understand your custodian's role
- □ Complete client asset review
- □ Begin training

Execute

- □ Prepare client packets
- □ Transfer your clients' assets

There's no need for guesswork. Your Schwab BDO can help you prepare and guide your client accounts through a smooth transition. All conversations are completely confidential.

Contact us at **advisorservices.schwab.com** or **877-687-4085**.

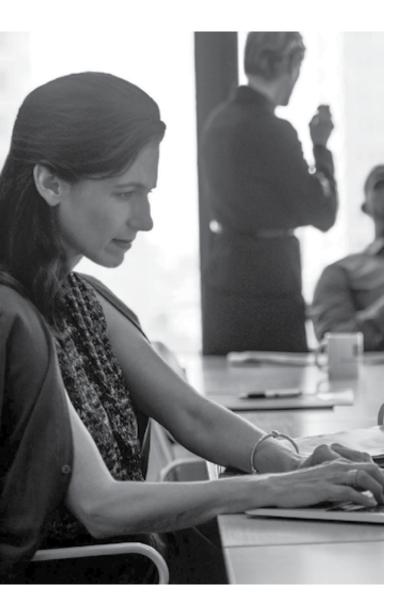


Strengthen your practice

Once you've successfully made the transition to the RIA model, your relationship with Schwab Advisor Services[™] has only begun.

As a Schwab client, you get immediate access to teams of professionals with more than 200 years of collective experience serving more than 500 unique consulting engagements each year. And we go far beyond high-level strategy consulting. We're here to help you with both the big and small decisions. Turn to us as you build out your strategic plan to grow your firm. Optimize your practices with our data-driven insights from more than 15,000 firms. Then help your team steadily develop new skills and relationships through our education, leadership, and networking programs. As you grow and fine-tune your business, Schwab Advisor Services is here to offer ways you can stay ahead of the curve. For instance, Schwab's business consultants can provide access to the intellectual capital you need to support your firm's growth. Consulting can start well before you become a client and continue as your firm evolves. And our ongoing practice management support programs are always available to help you gain your next competitive advantage. "The entire support team at Schwab Advisor Services has been with us every step of the way. Now that we've launched, they are really an extension of our firm. My sense was that other custodians treat this in a very transactional way, as opposed to Schwab, which was really making a commitment to our business."

-Dorie Fain CEO, &Wealth



Going independent doesn't mean going it alone. Schwab offers a number of services that can connect you with a community of independent investment advisors and shared resources. For example, if you choose to participate in Schwab's annual RIA Benchmarking Study, you can access information about your firm's key business metrics and how they compare with those of your peers. Use these metrics to evaluate strengths and opportunities for your firm.

In addition, with Schwab Advisor Services, you have access to some of the largest and most notable conferences and events in the industry—including IMPACT®, the industry's leading event. When you attend the annual conference, you can spark new ideas and build your professional network to help you learn best practices for growing and scaling your business.

See how RIA firms use the RIA Benchmarking Study to evaluate and assess their businesses. Download the overview >

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With Schwab by your side, you can be confident that you're making the right move for your clients, your team, and yourself.

Start your journey with a single conversation. Talk to a Schwab BDO today. All conversations are confidential.

Contact us at **advisorservices.schwab.com** or **877-687-4085**.

Resources

Define your business strategy

Infographic: Moving to Independence: The Growth Trajectory of RIAs (p. 7) https://advisorservices.schwab.com/resource/moving-to-independence-growth-trajectory-rias

Video: Brett Sharkey's "Jerry Maguire" Moment (p. 7) https://advisorservices.schwab.com/rias/tools-resources/brett-sharkey

Video: Fast Forward: Plan Your Move (p. 8) https://advisorservices.schwab.com/ibd-plan-your-move

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Schwab Advisor Services[™] helped pioneer the RIA model and provides custodial, operational, practice management, and trading support to firms of all sizes. Services can be customized to meet independent firms' needs, no matter the complexity. For over 30 years, Schwab has worked resolutely with independent advisors to develop proven processes and insights for starting, building, and growing RIA businesses. Schwab Advisor Services has a strong vision for RIAs and their futures and is committed to pushing the financial advising industry forward on investment advisors' behalf.

1. The Cerulli Report, U.S. Intermediary Distribution 2021: Leveraging Data to Navigate Change, Exhibit 2.05, Cerulli Associates.

2. The Cerulli Report, U.S. Intermediary Distribution 2021: Leveraging Data to Navigate Change, Exhibit 2.13, Cerulli Associates.

- 3. RIA Benchmarking Insights, 2021 RIA Benchmarking Study from Charles Schwab, January-March 2021.
- 4. Schwab Advisor Services, Strategic Business Development, 2020.
- 5. ACT Advisor Conversion Services Dashboard Metrics: January 2005-March 2022.
- 6. Schwab Advisor Services, Strategic Business Development, 2021.

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